

HARDWOOD FLOOR CARE & MAINTENANCE GUIDE

Your hardwood floor is designed to provide years of beauty and performance. Proper care—especially during the first week after finishing—will help protect the finish and preserve the appearance of your floor.

THE FIRST 7 DAYS ARE IMPORTANT



FIRST 24 HOURS

- Avoid foot traffic whenever possible.
- Do not place furniture, rugs, mats, or protective coverings on the floor.



DAYS 2-7

- Use the floor gently and avoid unnecessary heavy traffic.
- Do not wet mop or use water, cleaning products, or detergents.
- If needed, remove dust with a dry, untreated microfiber mop or soft vacuum attachment only.
- Do not place area rugs, rubber-backed mats, or other coverings on the floor until the finish has fully cured.
- Carefully lift and place furniture—never drag or slide it across the floor.



FULL CURE

The finish fully cures in approximately 3 to 5 days under normal conditions.

Do not replace rugs, mats, or coverings until the floor has fully cured.

ROUTINE CLEANING



- Sweep, dust mop, or vacuum regularly to remove sand, dirt, and grit that can scratch the finish.



- Use a pH-neutral cleaner specifically designed for finished hardwood floors. Spray cleaner lightly onto a microfiber cleaning pad rather than saturating the floor.



- Wipe up spills promptly with a soft, absorbent cloth.
- Never allow standing water or excessive moisture to remain on the floor.

NEVER USE



- Steam mops or steam cleaners



- Wet mops or excessive amounts of water



- Oil soaps, waxes, polishes, or acrylic "shine" products



- Vinegar or homemade cleaning solutions



- Abrasive, acidic, alkaline, or harsh chemical cleaners



- Scrubbing pads or abrasive cleaning tools



- Rubber- or plastic-backed mats unless confirmed safe for finished hardwood floors

PROTECT YOUR FLOOR



- Place high-quality felt protectors under all furniture legs and check them regularly for dirt or wear.



- Use walk-off mats at exterior entrances to trap sand, grit, and moisture.



- Keep pet nails trimmed.



- Avoid walking on the floor with damaged high heels, cleats, or shoes containing embedded stones or debris.

- Use protective mats in high-use areas, but avoid materials that may trap moisture or react with the finish.

- Never drag furniture, appliances, or heavy objects across the floor.

- Use protective floor coverings designed for hardwood when moving heavy items.

These products can damage the finish, leave residue, cause discoloration, or make future maintenance and recoating more difficult.

HUMIDITY & NATURAL WOOD MOVEMENT



Wood is a natural material that expands and contracts as indoor humidity changes. Maintain a stable indoor environment whenever possible. A relative humidity range of approximately 35%–55% is recommended for most hardwood floors.

Seasonal movement, small gaps, and minor changes in the appearance of wood are natural and are not necessarily signs of a flooring or finish defect.

LONG-TERM CARE

Normal wear is expected over time. Do not wait until the finish is completely worn through before seeking professional maintenance. Periodic professional cleaning and maintenance coating can help extend the life of your floor and delay the need for a complete sanding and refinishing.

